

## **Patient No-Show Policy**

Effective April 1, 2024

We value our patients and your time and want to make sure all patients have access to our talented clinicians. This policy has been implemented to help promote efficiency in our clinics and to make sure our patients can see their clinicians as close to their appointment time as possible.

## When will you be considered a "No Show"?

Your medical record will reflect a "no show" appointment when you:

- 1. Don't arrive for your appointment at all.
- 2. Arrive more than 15 minutes after the start of your appointment.
- 3. Patients who cancel after 5pm the preceding business day before their scheduled appointment are subject to a no-show fee.

A \$50 no show fee will be applied to your account for every "no show." More than three (3) no-shows may result in dismissal from the practice.