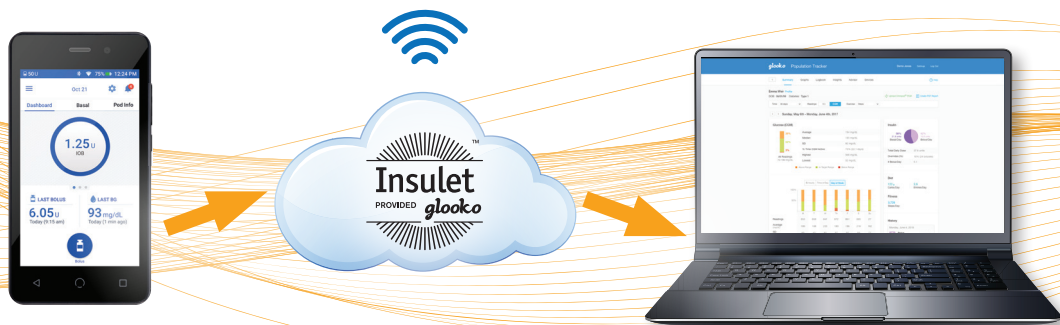![omnipod DASH® insulin management system logo]

Omnipod DASH® System Guide for Automatic Data Uploads

**Track trends in your diabetes care and share your Omnipod DASH® System data with your care team.**

Connect PDM to Wi-Fi

Data automatically uploaded once every 24 hours

Data available in Glooko for you and your care team to view and interpret

A step-by-step guide to:

- Create a PodderCentral™ Account
- Create a Glooko Account
- Connect to a secure Wi-Fi network
- Enable automatic upload and share data
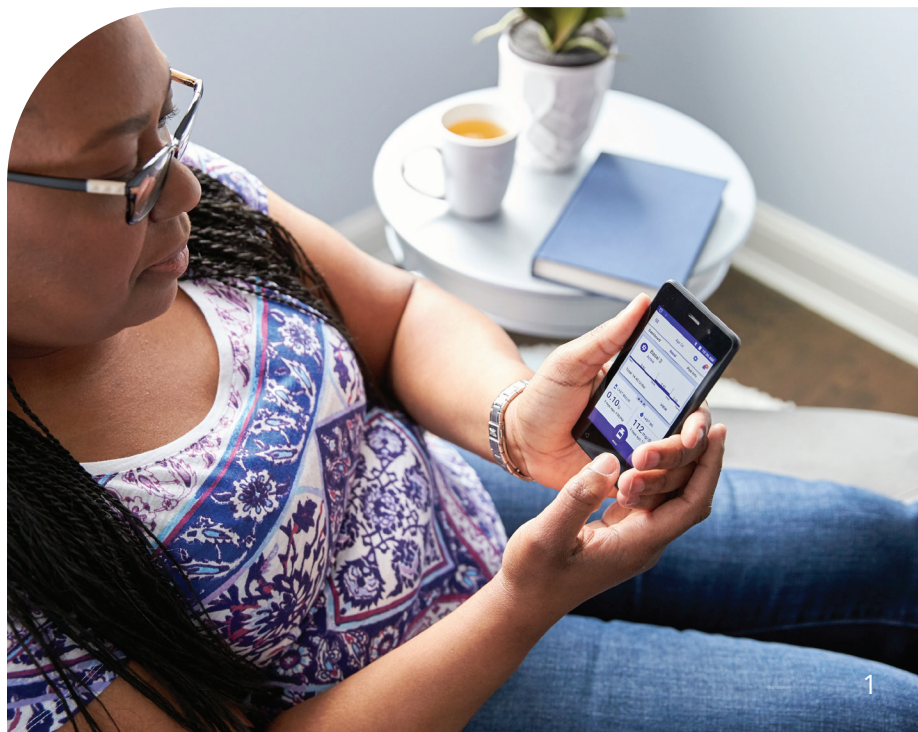
To prepare for initial set up, make sure you have access to:

• a computer or smartphone   • your PDM serial number
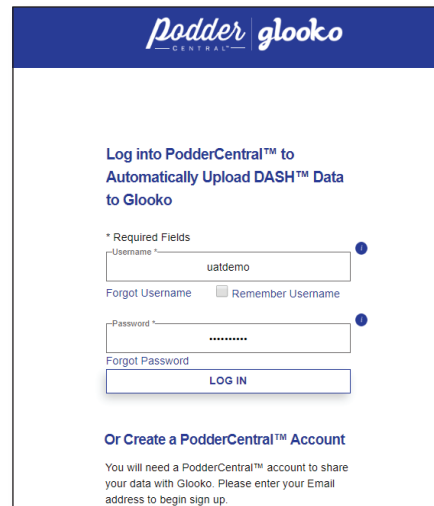• a secure WiFi network   • personal email inbox

I. Create a <u>PodderCentral</u>™ Account

1   Go to **PodderCentral.com**.

   a. On your computer or smartphone web browser, enter the email address you provided when you placed your first Omnipod® order.

     NOTE: Internet Explorer is not supported. Use Chrome, Safari or FireFox. Avoid having multiple browsers open while creating your account.

   b. You may be presented with an option to select **"Product Source"**.

     • If you received your supplies from anyone outside of Kaiser, please select **"Other"**.

   c. You will be presented with a 'Thank You' message directing you to check your inbox for your invitation to sign up for PodderCentral™.

   d. Select **"Close"** and you will be returned to the PodderCentral™ login page.

2   You will now need to leave the PodderCentral™ page and go to the inbox of the email you provided.

   a. Locate the PodderCentral™ email invitation with the subject line **"You're Invited to PodderCentral™"**.

   b. Select the **"unique link"** within the email.

3   You will be brought to the PodderCentral™ **"Account Setup 1 of 2"** and must fill in the requested user information.

   TIP: When inputting information, make sure to type in individual fields. Do not auto-fill.

   a. Once all information has been completed, select **"I'm not a robot"**.

4   You will be brought to **"Account Set up 2 of 2"**. You must answer three security questions from the drop-down menu and certify that you:

   • are 18 years of age or older;

   • have read and understood Insulet Corporation's HIPAA Privacy Notice, Privacy Policy, and Terms of Use;

   • authorize Insulet Corporation, its distributors, affiliates and wholly-owned subsidiaries to contact you by phone or e-mail regarding the Omnipod® Insulin Management System and other diabetes-related supplies and services.

5   Select **"Register"**.

Step 1

Step 2

Step 3

Step 4

II. Create a Glooko Account*

1 Open a web browser and go to **join.glooko.com**.
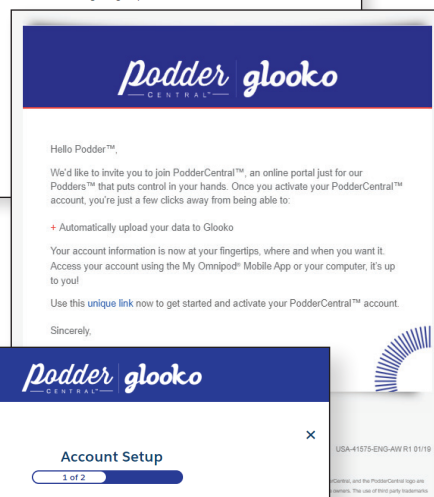
  a. Enter your email address; password; first name and last name of patient; country of residence; birthdate of patient; and phone number *(optional)*.

  TIP: Make sure to add **"US"** for country when setting up your Glooko account.

  b. Select if you'd like to receive text messages from Glooko.

  c. Enter your Healthcare Provider's ProConnect Code.

  TIP: Refer to Section VI in this guide for more information on how to connect the ProConnect code to your account.

  NOTE: This isn't required to be added immediately in order to proceed with account creation, but is the only way an HCP can view your data within their account.

  d. Select if you agree to Glooko's Privacy Policy and Terms of Use.

  e. Click **"Register"**.

2 On the next screen, select **"Omnipod DASH Cloud"**, and click **"Next"**.

3 Review your sync compatibility, then click **"Next"**.

TIP: You can also create an account from the Glooko Mobile App!

Step 1

*****PLEASE NOTE:** if your Healthcare Professional has uploaded your current Omnipod DASH® PDM to Glooko before, or data from another diabetes technology such as CGM or BGM, you may already have a Glooko account. If you can't remember your login credentials, contact Glooko Support to avoid duplicate account creation.

III. Turn On and Connect to Wi-Fi Network

1 From the PDM home screen, navigate to the menu icon in the upper left side.

  a. Go to Settings > PDM Device > Wi-Fi.

  b. Tap to toggle Wi-Fi on. When the Wi-Fi toggle is set to on, the PDM scans for available Wi-Fi networks.

2 To connect to a Wi-Fi network, tap **"Wi-Fi"** to display a list of available Wi-Fi networks. Then tap the name of the desired network and enter the network password.

  NOTE: the PDM does not accept networks that require terms and conditions through an Internet browser *(i.e. hotel lobby, Starbucks).* Must be password protected.

  a. Tap **"Connect"**.

3 On the upper right of the screen, tap on the three dots.

  a. Tap **"Advanced"**.

  b. Tap **"Keep Wi-Fi on During Sleep"**.

  c. Tap **"Always"** or **"Only when plugged in"**.

4 Check if PDM data is flowing to the Insulet cloud in the **"About"** screen. Check that the **"Last Sync to Cloud Date"** is indeed recent.
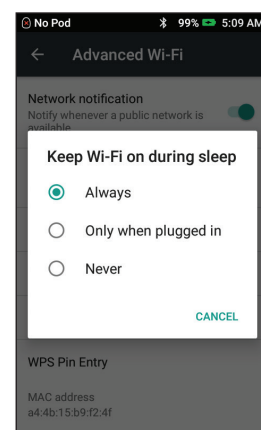
  If it is NOT, contact Insulet Product Support ASAP.
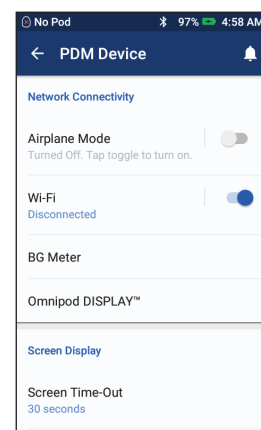
Step 1
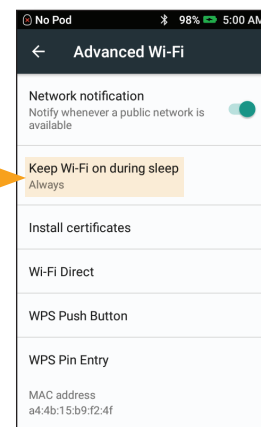
Step 3a

Step 3c

IV. **Enable Automatic Upload With Glooko Via Web Browser**

1 Go to **my.glooko.com** and sign in to your Glooko account.

2 Navigate to the upper right side of the home screen next to your initials, click the down arrow.

    a. Select **"Settings".**

    b. Scroll down to bottom of the page to **"Apps & Devices".**

    c. Click **"Connect to DASH Cloud".**

3 A prompt will direct you to Connect to PodderCentral™.

    a. Click **"Connect".**

    b. You will be taken to PodderCentral™ to login.

      • **TIP:** See Section I in this guide for further instructions on how to set up your PodderCentral™ account.

4 Once logged into PodderCentral™, you will be prompted to enter the serial number of your new PDM.

    TIP: The serial number can be found either on the back of PDM or in the About section of your PDM (Settings --> About).

    a. Select **"Next".**

5 You will be prompted to review the **"DASH to Glooko Directed Disclosure".**

    a. Select **"AGREE".**

6 You will then be returned to Glooko to a screen that states **"Connection Pending".**

    a. Click on the checkbox next to **"Yes, share my data with Insulet"** *(optional).*

    b. Select **"Done".**

7 Your status will now be updated to **"DASH Cloud: Pending".**

    TIP: To check status in Glooko, return to the **"Settings"** page and scroll down to Apps & Devices to see **"DASH Cloud: Connected".**

    NOTE: If the PDM is new and does not have a complete day of data recorded on it, status will change to **"Connected"** at midnight, as long as it is connected to Wi-Fi. If the PDM has been used with an active Pod for more than a day, then the status will change to **"Connected"** within ~10 minutes, as long as it is connected to Wi-Fi.

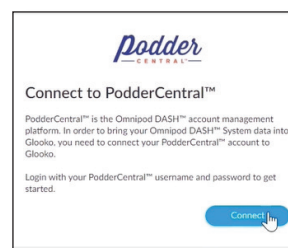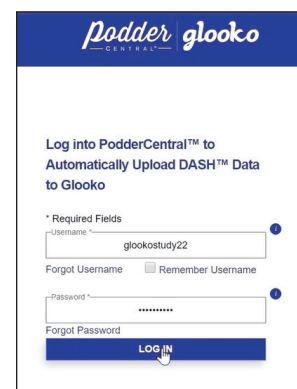Here is a link to a helpful how-to video outlining the steps to automatic upload:
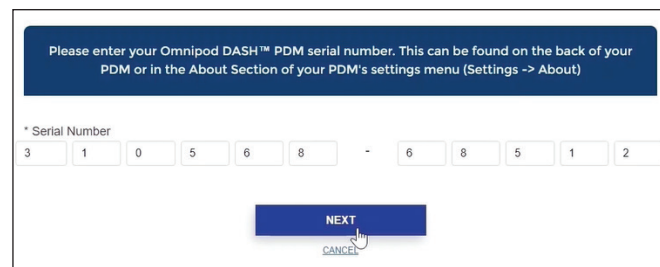
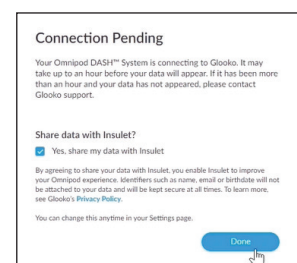## **omnipod.com/DASHglooko**
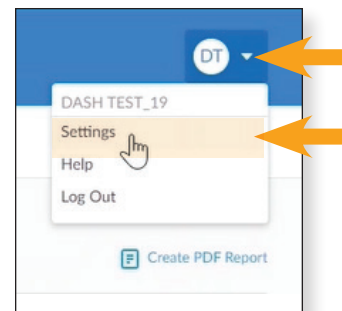
Step 2a
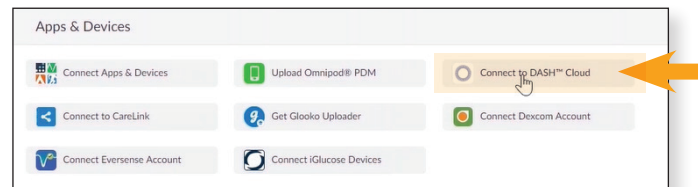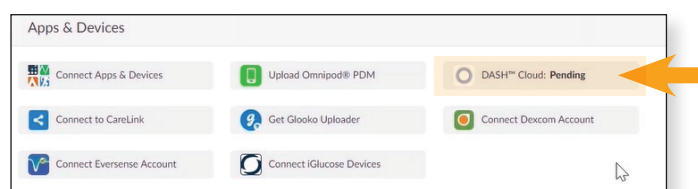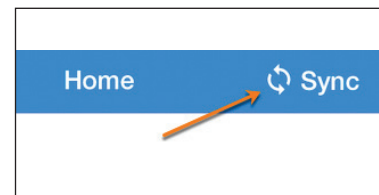

Step 2c

Step 3a

Step 3b


Step 4

Step 5

Step 6

Step 7

V. Enable Automatic Upload via Glooko Mobile App

1 Open the Glooko mobile app and click **"Sync"** in the top-right.

    a. Tap **"New Device"**.
    b. Tap **"Insulin Pumps"**, then tap **"Continue"**.
    c. Tap **"Omnipod DASH Cloud"**, then tap **"Add"**.
    d. Tap **"Connect"**.

2 Follow these on-screen prompts to complete connection:

    a. Log into PodderCentral account.
    b. Register PDM.
    c. Sign the Directed Disclosure Terms and Conditions.
   **d.** Navigate back to Glooko.
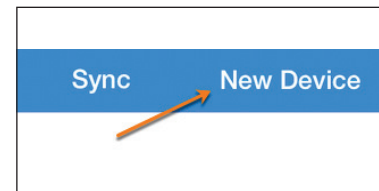
3 The DASH® Cloud account status will show as **"Pending"** while Glooko establishes a connection. Status will change from **"Pending"** to **"Active"** once the connection is established.

    NOTE: If the PDM is new and does not have a complete day of data recorded on it, status will change to **"Connected"** at midnight, as long as it is connected to Wi-Fi. If the PDM has been used with an active Pod for more than a day, then the status will change to **"Connected"** within ~10 minutes, as long as it is connected to Wi-Fi.

Step 1

Step 1a

## VI. Connect a ProConnect Code

1 Contact your Healthcare Provider to retrieve their unique ProConnect Code.

2 Log onto Glooko at **my.glooko.com**.

3 On the upper right side of the home screen next to your initials, select **"Settings"**.

4 Scroll down to **"Account"**. Under Primary Provider select **"+ Add New Code"**.

5 Select **"Continue"**.

6 Enter ProConnect Code.

    a. Select **"Submit"**.
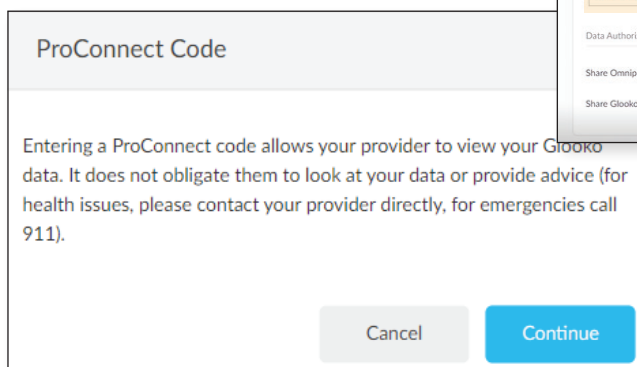   **b.** Select **"Ok"**.

Step 1

Step 2

Step 3

Step 4

Step 5

5

Insulet PROVIDED glooko
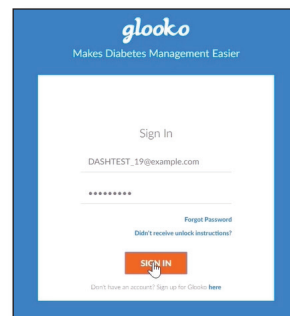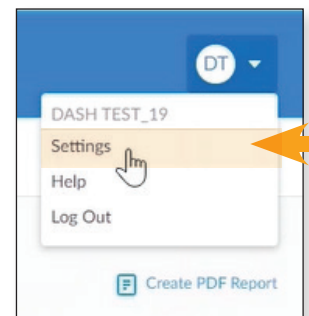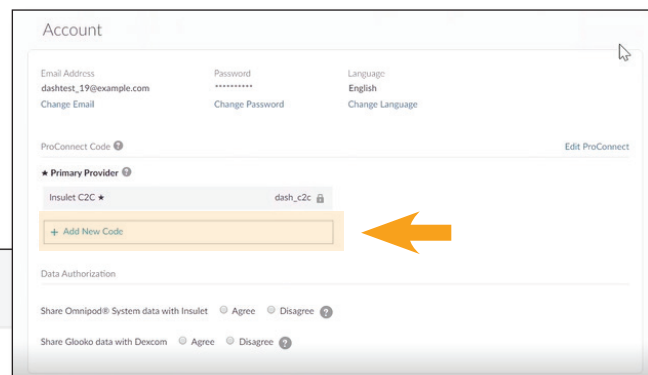
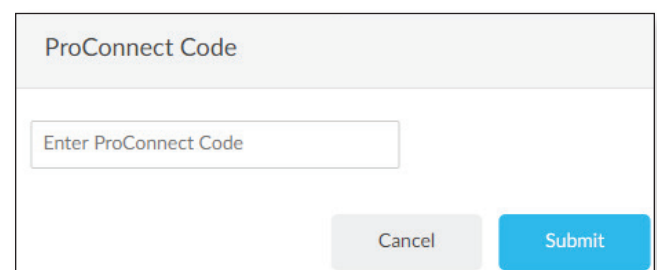**For data display, Glooko account creation, Glooko login, or connecting DASH to Glooko status questions, contact Glooko Support at:**

1-800-206-6601 • support@glooko.com

Podder CENTRAL™

For Wi-Fi connection questions, PodderCentral support or PDM/Pod questions, contact Insulet Support at:

1-800-591-3455 • omnipod.com

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insulin management system **DASH®**

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