

The CareLink uploader allows you to upload the information in your pump or meter to the CareLink website. Before you can begin to upload your data to CareLink™ software, you will first need to download and install the CareLink™ Uploader. Once installed, you will not need to repeat this process, unless you are uploading from a new computer.

### To install the Uploader:

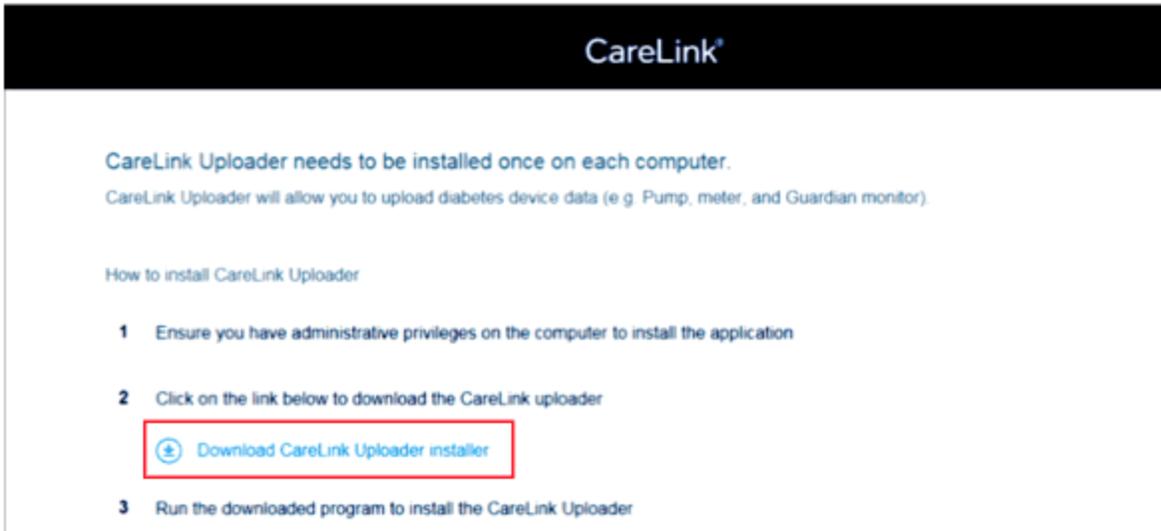
1. Sign into the CareLink™ website.

The screenshot shows the Medtronic CareLink Personal website landing page. The Medtronic logo is in the top left. The main heading is "CareLink™ Personal". Below the heading, there is a "Change country/language" link with a flag icon. A purple banner contains the text "Now everything is at your fingertips. Start today." and a "Sign Up Now" button. Below this is a "Sign In" section with fields for "Username" and "Password", a "Sign In" button, and a "Forgot your password?" link. On the left, there is a diagram showing the flow of data from "Medtronic Insulin Pump or Continuous Glucose Monitor", "Blood Glucose Meter", and "Logbook" to "Medtronic CareLink™ Software". Below the diagram, there is a section titled "Features of the CareLink Personal Software:" with two bullet points: "Personal treatment reports with the information you need" and "Getting Started Guide".

2. On the next page, click on the link, "How to Install Uploader."

The screenshot shows the Medtronic CareLink Personal user dashboard. The Medtronic logo is in the top left. The main heading is "CareLink™ Personal". Below the heading, there are links for "My Info", "Preferences", "Help", and "Log-Off". The dashboard has a navigation bar with "Home", "Reports", and "CareLink Connect". The main content area shows a "Welcome Back, Robert Fung." message, the last successful login time "29/11/2017 at 21:58", and a "Recent Activity - Last Five Uploads" section with a "Refresh" button. Below this is a table with columns for "Date", "Device", and "Serial #". On the right side, there is a "How to Install Uploader" link highlighted with a red box, and an "Upload Device" button below it.

3. Click on “Download CareLink Uploader installer” under step 2.



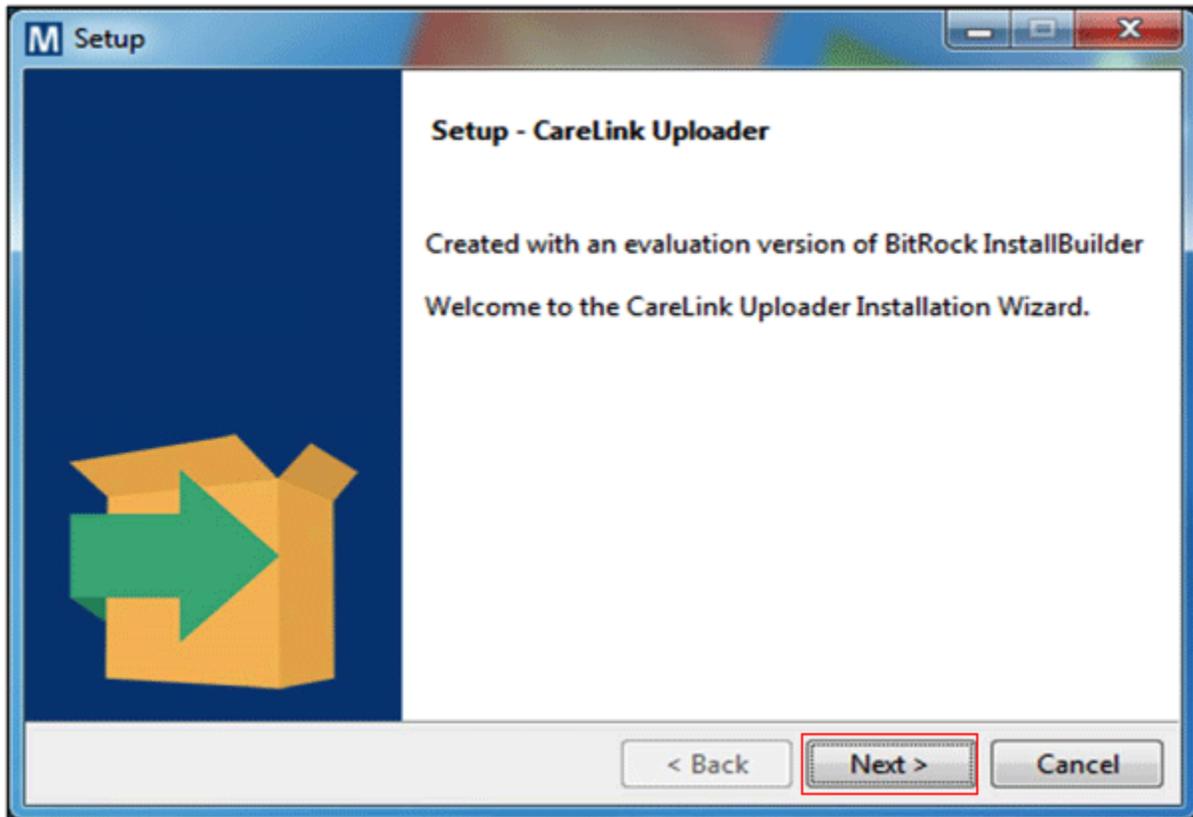
4. You will have the choice to run the file or save the file. If you choose to run the file, click “Run.” If you choose to save the file, choose a folder you will be able to easily find, such as Downloads or Desktop.

5. When the file has completed downloading, double click on the file to begin installation.

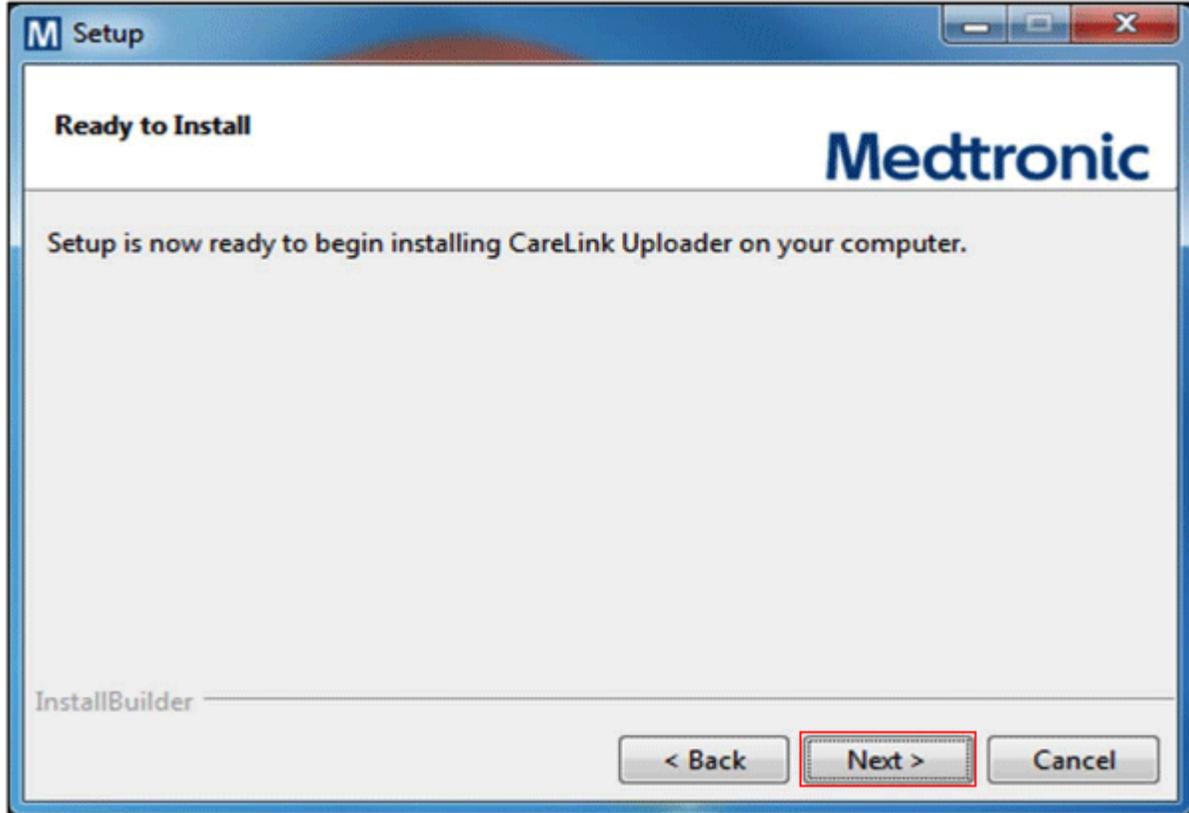
NOTE: You may need administrative rights on your computer to run the installer.

6. Select the language you would like to use and click “OK.”

7. Select "Next" to continue.



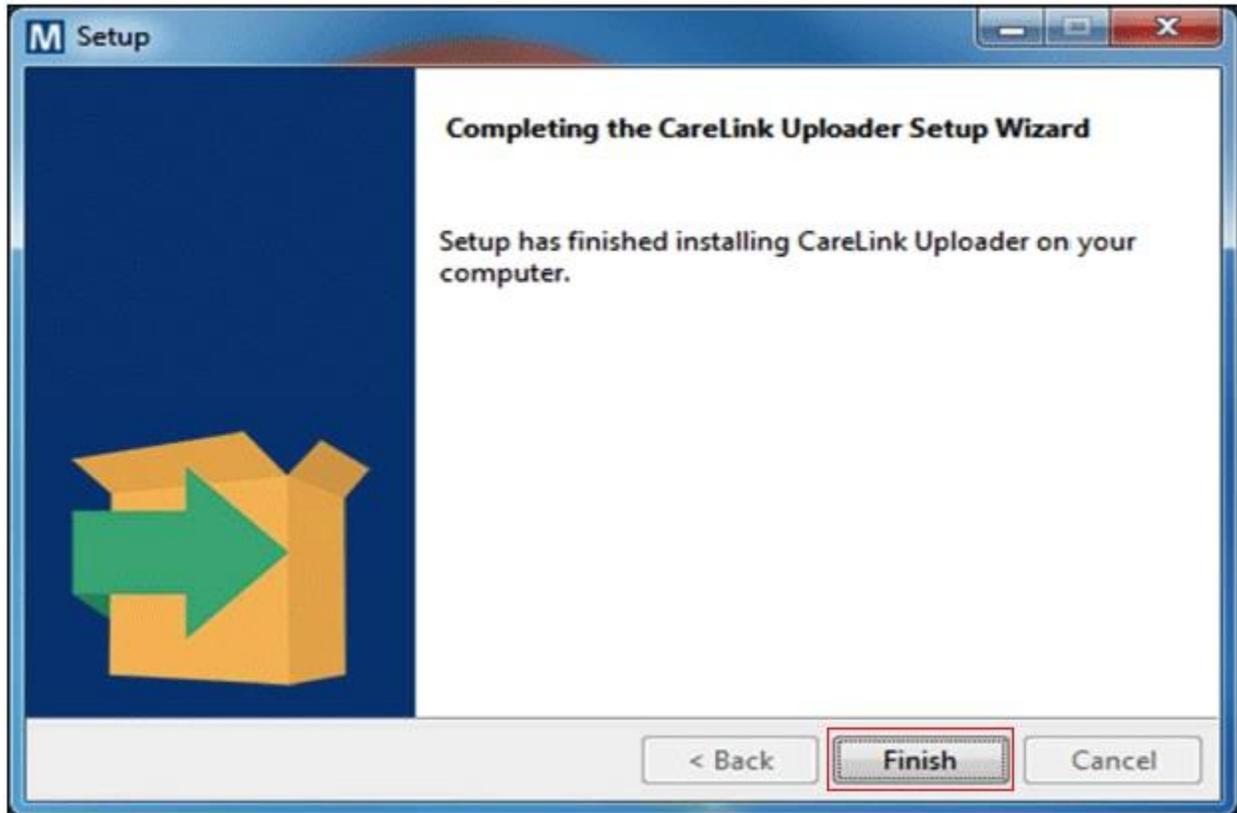
8. Select "Next" again.



9. Make sure your CareLink USB or meter are not plugged into your computer and select "OK."



10. Select “Finish” when the installation has completed.



## Adding Your Devices to the Uploader

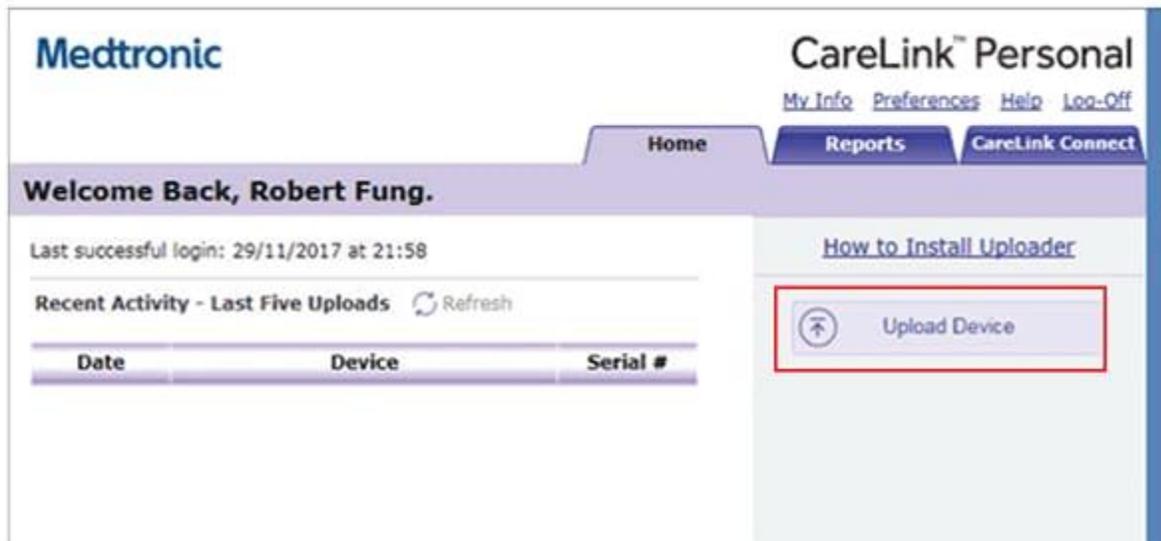


The first time you access the Uploader, you will need to add your pump and/or meter. You will only have to do this once.

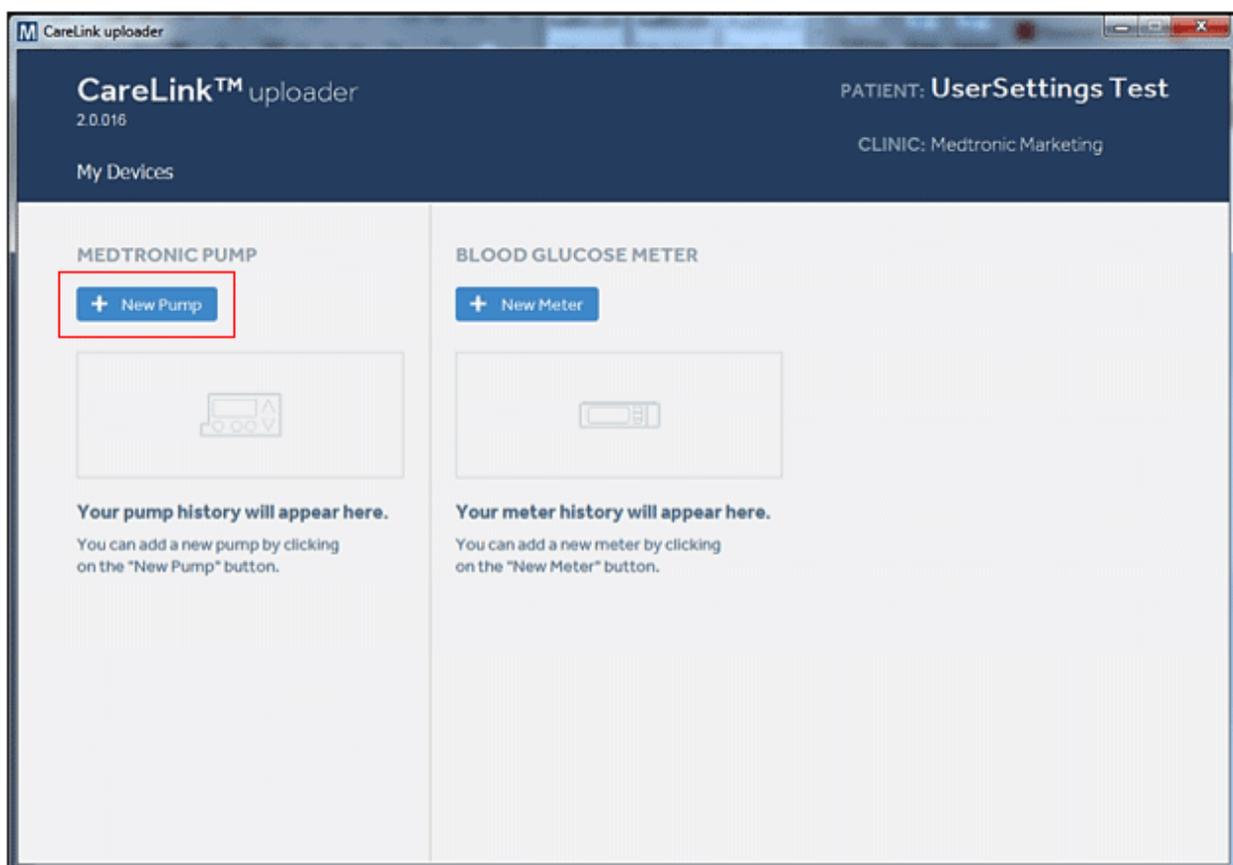
### To Add Your Insulin Pump:

1. Plug in the CareLink USB or meter into your computer and make sure your insulin pump is within 6 feet of the device.

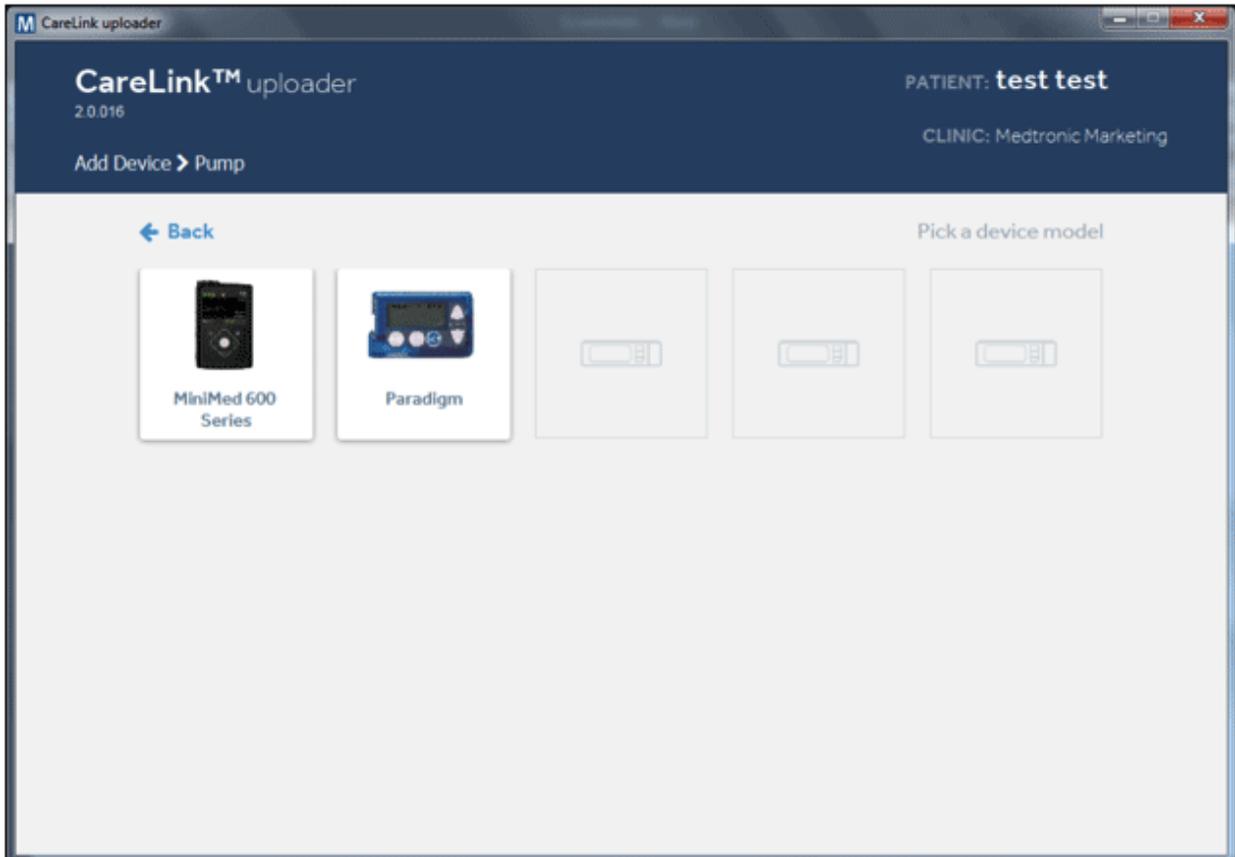
2. Login to the CareLink™ website and click on “Upload Device.”



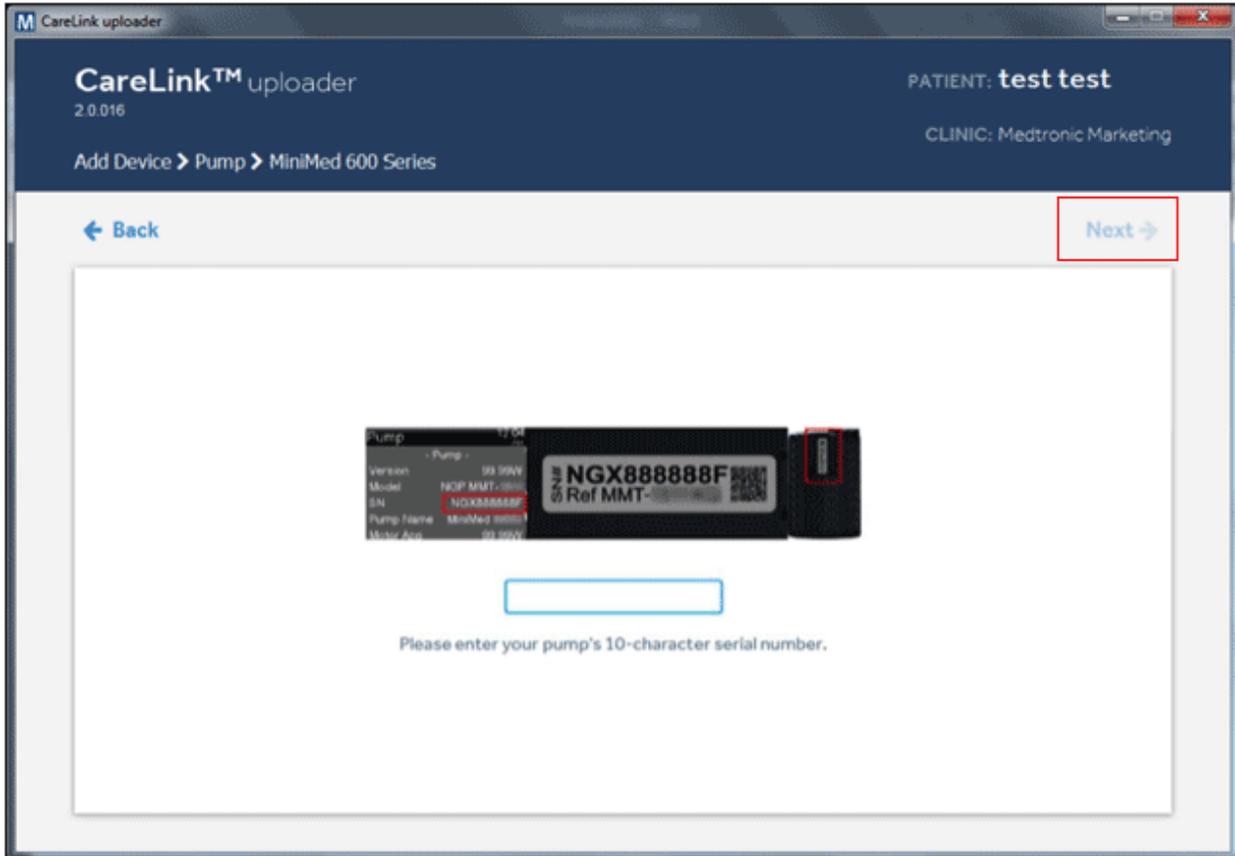
3. The Uploader will open. On the next screen, click on “+ New Pump” to add your insulin pump. You will only need to do this once.



4. Select the model of insulin pump you plan to add.



5. Next, you will need to enter the serial number for your insulin pump. This can be found in the back of the pump or on the pump's Status Screen. Click Next when you are finished.



6. Check that your pump ready to be uploaded and is not:

- Running a temp basal rate
- Alarming
- Bolusing
- Running on a low battery

7. Click on “Add Pump.”

The screenshot shows the CareLink uploader software interface. The window title is "CareLink uploader". The main header area contains "CareLink™ uploader 2.0.016" on the left and "PATIENT: test test" and "CLINIC: Medtronic Marketing" on the right. Below the header, there is a breadcrumb trail: "Add Device > Pump > MiniMed 600 Series". A "Back" button is located on the left side of the main content area. The main content area is divided into two columns. The left column features an image of a MiniMed 600 Series insulin pump and the text "MiniMed 600 Series". The right column contains a numbered list of instructions for adding a pump. Step 1 is "Prepare your MiniMed insulin pump for data upload" with sub-points: "Finish or cancel in-progress Temp Basal or Boluses", "Clear any active alarms", and "Verify the battery is not low". Step 2 is "Verify your link device is properly connected" with sub-points: "Insert a compatible CareLink™ USB 2.4 or CONTOUR® NEXT LINK 2.4 device into a USB port on this computer" and "Wait until the link device is recognized". An image of the link device is shown next to step 2. Step 3 is a blue button with a plus sign and the text "Add Pump", which is highlighted with a red rectangular box. A close button (X) is located in the top right corner of the instruction panel.

CareLink uploader

CareLink™ uploader  
2.0.016

PATIENT: test test  
CLINIC: Medtronic Marketing

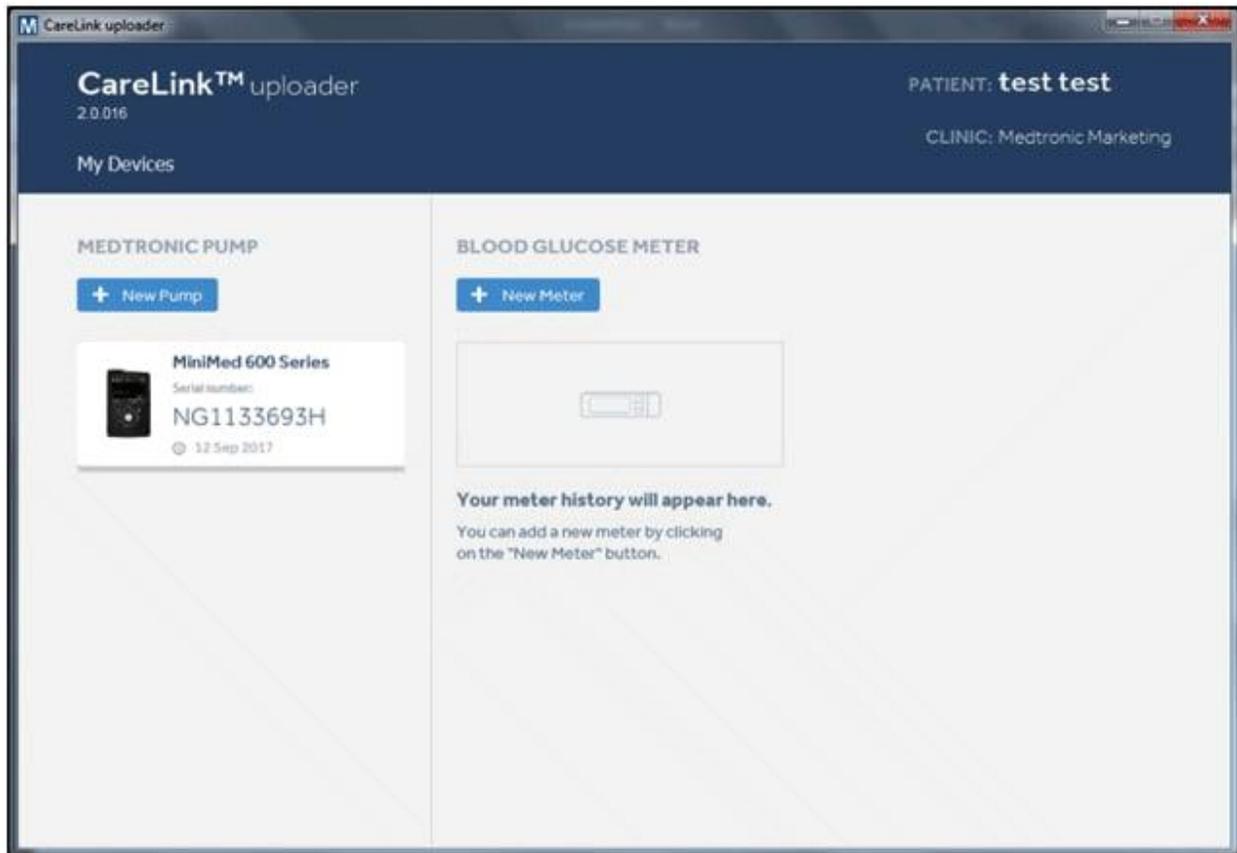
Add Device > Pump > MiniMed 600 Series

← Back

MiniMed 600 Series

- 1 **Prepare your MiniMed insulin pump for data upload**
  - Finish or cancel in-progress Temp Basal or Boluses
  - Clear any active alarms
  - Verify the battery is not low
- 2 **Verify your link device is properly connected**
  - Insert a compatible CareLink™ USB 2.4 or CONTOUR® NEXT LINK 2.4 device into a USB port on this computer
  - Wait until the link device is recognized
- 3 **+ Add Pump**

8. The Uploader will test the connection between your device and the computer. After testing the connection, you will return to the home screen, where your device will be displayed.



To upload your non-linked meter or to upload only your linked meter data, you will first need to add it to the Uploader.

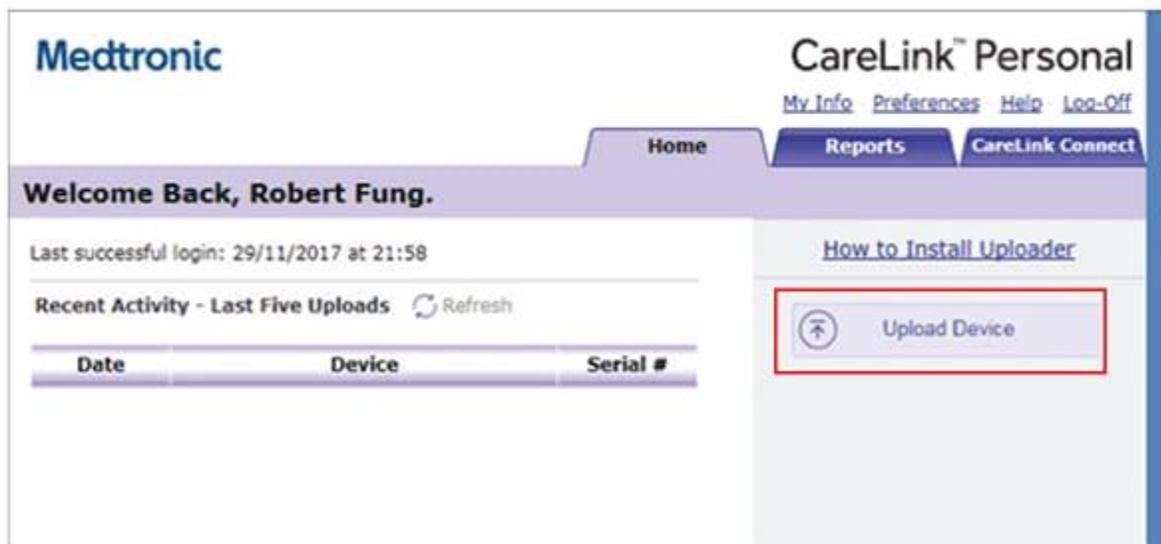
## Uploading Your Device Data to CareLink™ Software



Once you have added your devices to the Uploader, you can begin to upload your data to the CareLink™ website.

### To Upload Your Devices:

1. Plug in the CareLink USB or meter into your computer and make sure your insulin pump is within 6 feet of the device.
2. Login to the CareLink™ website and click on “Upload Device.”



Medtronic CareLink™ Personal

[My Info](#) [Preferences](#) [Help](#) [Log-Off](#)

Home Reports CareLink Connect

**Welcome Back, Robert Fung.**

Last successful login: 29/11/2017 at 21:58

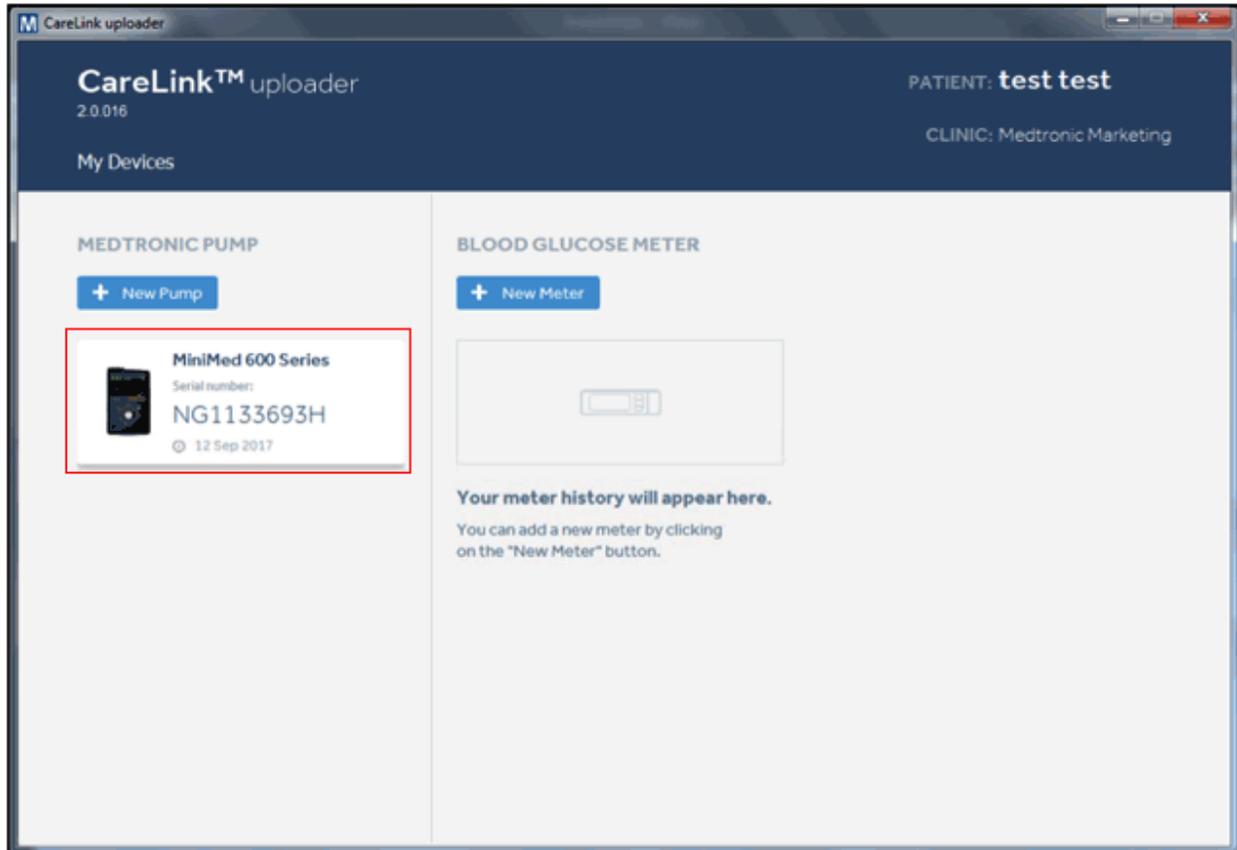
Recent Activity - Last Five Uploads [Refresh](#)

Date	Device	Serial #
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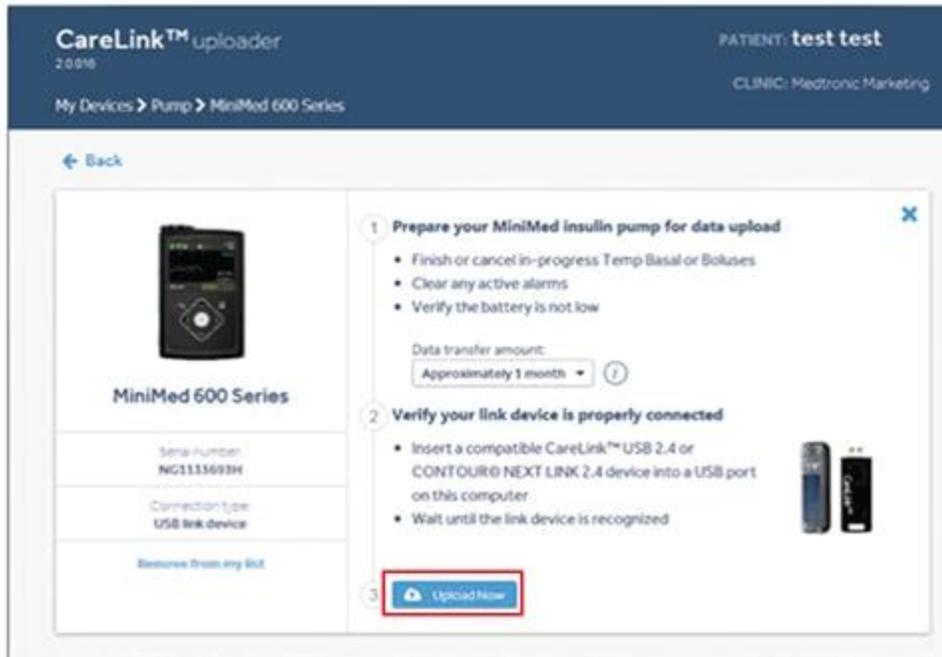
[How to Install Uploader](#)

[Upload Device](#)

3. Select the device you would like to upload. Previously updated devices will already be listed.



4. Make sure your device is ready to upload and click on “Upload Now.”



5. Your device will begin the upload process.

**\*\*Please save your username and password as you will need to share this with the Tryon Medical Partners team**